

During Refresh

Create Public Group

Create a public group that includes all organization members.

Users who are not part of the public group will not be able to access the sandbox after refresh. This must be completed before sandbox initialization.

Verify SSO Configuration

Ensure that Single Sign-On (SSO) is properly configured before the refresh completes. Verify the following:

- SSO metadata is correctly loaded
- Identity provider (IdP) settings are accurate
- Certificate and endpoint configurations are valid

Contact ITS security if these are not upto date.

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